

After Hours Care and Emergency Situations

We are a group of qualified obstetrician/gynecologists and internal medicine specialists who are committed to provide you with high quality compassionate care.

We encourage you to see your own physician within our group whenever possible. However, should your own physician be unavailable, other arrangements will be made for your care with one of our other team members.

As individual physicians, our evaluation and treatment may vary, but we are all dedicated to finding the best solution for your health care concerns.

In case of emergency please call **911** or go directly to the hospital.

An obstetrician/gynecologist is available 24 hours per day for emergencies. Serious problems are best dealt with at the hospital. The on call physician is available by phone at **306-655-1000**.

If you are pregnant and in labour, or have a problem that requires urgent attention, please go to the Maternal Care Centre on the 3rd floor of the Jim Pattison Children's Hospital.

If you have a gynecologic emergency, please go to Saskatoon City Hospital. The hours of operation are 9:00 am - 8:30 pm. After hours, please go to Royal University Hospital.

Patient Information Pamphlet

Dr. Bobbi Batchelor

Dr. Annette Epp

Dr. Glennie Lane

Dr. Jocelyne Martel

Dr. Kristine Mytopher

Dr. Jill Newstead Angel

Dr. Lara Wesson

15 23rd Street East, Second Floor
Saskatoon, SK
S7K 0H6

Phone: 306-954-9939

Fax: 306-954-9940

Website:

yxewomenshealth.ca

*Quality Care, Compassion,
Integrity*

To Book An Appointment

Please call our appointment desk at 306-954-9939, and your call will be answered in the order that it is received.

Please inform our receptionist if you require special tests such as ultrasound or require extra time for counselling.

Please call to cancel any appointment you are unable to attend.

We keep to our appointment schedule as closely as possible. However, urgent problems can occur and require your physician's time. Please be understanding.

If you have an URGENT problem, we will make every attempt to see you. Should your physician be unavailable, you will be given an appointment with another physician in our group.

Emergency Situations

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Telephone Policy

If a patient calls wishing to speak to a physician, she will be asked to call the physician's assistant/nurse. If unavailable, the nurse will return the call at her earliest convenience. Please understand that our physicians are not in the office full time and it may not be possible to speak to them immediately. It is important to remember that a diagnosis cannot be made over the phone, so please book an appointment to address your concern.

Test Results

You will be contacted in the event of an **ABNORMAL** test result. Our office policy is **NOT** to contact patients who have normal results unless there are special circumstances.

Examinations

Pelvic examinations are routine in our office. If you wish to have a friend, family member or nurse present for the examination, please inform us.

Learners

We are professionals who are dedicated to teaching. Medical learners are often present with the physicians in our office. If you do not wish to have a learner, please inform us.

Non-Insured Services

Patients are responsible for the cost of services that are not insured by Medical Services Branch. This includes, but is not limited to: physiotherapy services, insurance forms, disability forms, sick notes, IUDs, Pessaries, and photocopying. Please check with reception for a complete list.

